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### Qwest® Migration Services

#### Migration Services Home Page

#### Migrate to a Qwest CyberCenter™ facility today!

Moving your Web or hosting environment from your in-house environment or an outsourced datacenter to a managed facility does not have to be a stressful, risky, or costly initiative. Qwest Migration Services make relocating your complex infrastructure to a state-of-the-art Qwest CyberCenter virtually painless by customizing a solution to meet your individual requirements. Through our proven processes and experience, Qwest Migration Services can offer your business a selection of cost-effective and industry-competitive services to achieve your migration goals with near-continuous uptime, low impact on your system and, most important-peace of mind.

#### Full Service Solution

Qwest Migration Services offer your business a flexible migration program that includes System/Network Architecture Assessment, Migration Project Management, [Temporary Environment Services](#)-including short-term leasing services and short-term use of facilities-and [Infrastructure Relocation Services](#) . Qwest will design a complete migration solution with the most effective combination of these services, no matter how complex or geographically diverse your Internet site infrastructure may be.

For more information on this or other Qwest services, call 1 800 RIDE QWEST (1-800-743-3793).

#### Availability

Qwest Migration Services consist of System/Network Architecture Assessment, Migration Project Management, Temporary Environment Services and Infrastructure Relocation Services and are offered in conjunction with Qwest Hosting Services. Infrastructure Relocation Services are available for domestic CyberCenter™ facility migrations only. For Dedicated Hosting Services in the CO or WA CyberCenter facility, Qwest Internet services are provided in conjunction with a separate, required Global Service Provider (GSP) that provides connectivity to the global Internet.

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### Qwest® Migration Services

#### Infrastructure Relocation Services

##### Minimize Your Risk

You have invested heavily in your Web Infrastructure and Qwest is committed to protecting this investment. Qwest will manage your entire infrastructure move from any U.S. location to one or more state-of-the-art Qwest CyberCenter™ facilities. The Qwest team will engage and manage an industry-leading systems vendor, such as Sun®, IBM® or Hewlett-Packard®, to perform relocation services. Plus, our relocation specialists are experienced in transporting high-tech equipment and can help ensure safe arrival of your equipment.

##### Dedicated Migration Project Manager

To provide additional peace of mind during your transition to Qwest Hosting, your migration project will be assigned a dedicated project manager. The Qwest Migration Services project manager will be your main point of contact and will direct all activities associated with the move.

Each project manager will be responsible for engaging and managing a team of the appropriate technical subcontractors and movers for each migration. At the point of origin, the system experts will perform operational check tests and complete a pre-move itemized inventory of equipment conditions. They will then uninstall and pack the equipment. Once those steps are complete, the moving specialists will load the truck and transport the equipment to its new destination in a Qwest CyberCenter facility.

##### Welcome to the Qwest CyberCenter Facility

Upon reaching the designated technologically advanced CyberCenter facility, the team will unload the truck and unpack and re-install the equipment. Operational check tests are again performed, and the equipment is verified against the itemized pre-move inventory. Upon complete and successful installation, the Migration Services team turns over the newly installed system to Qwest Hosting Operations for hosting services initiation activities.

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### Qwest® Migration Services

#### Temporary Environment Services

##### Minimize Your Downtime

Your Web site is an important part of your business, and downtime can be costly and inconvenient. Qwest is committed to making your migration to a Qwest CyberCenter™ facility a painless one. Qwest will assign a Migration Services project manager who will work with you to coordinate your entire move and provide leasing equipment to ensure your Web site has maximum uptime. Equipment leasing and temporary environments are available to you for up to three months. If you have a high uptime requirement, Temporary Environment Services, which include short-term equipment leasing service and short-term use of facilities options, can provide a temporary environment to facilitate near-continuous uptime during your relocation.

##### Full Migration Solution

Qwest offers a full migration solution, from providing a temporary environment for your hosting infrastructure to providing relocation specialists who are experienced in transporting high-tech equipment and will ensure safe arrival of your equipment.

Qwest will manage the installation of all temporary hardware and connectivity in the racks in the temporary facility. As a part of its Migration Services solution, Qwest will:

- Obtain temporary hardware, and receive and inventory all components
- Install hardware in the temporary facility (Qwest will retain packing gear for return at termination of the lease)
- Install network connectivity
- Apply power
- Perform power-up and network tests to ensure hardware is live and available
- Provide you with documentation describing the temporary configuration details
- Provide access to the configuration details for your designated staff so they can install software and data, and perform other tasks as necessary

Once your hardware is assembled and tested in the temporary facility, you will receive complete architecture and racking diagrams of your temporary environment. Another successful move into a Qwest CyberCenter facility has begun.