DSL   WIRELESS   INTERNET   QWESTDEX   SEARCH

Qwest
Spirit of Service™

RESIDENTIAL   SMALL BUSINESS   LARGE BUSINESS   PARTNERS   WHOLESALE   HOME

About Qwest

COMPANY INFORMATION   NEWS ROOM   INVESTOR INFORMATION   PUBLIC POLICY

Qwest CyberCenters

- Qwest CyberCenters
- Features & Benefits
- CyberCenter Locations
- Multimedia Overview
- Virtual Tour
- Qwest Migration Services

Qwest® Migration Services

Migration Services Home Page

Migrate to a Qwest CyberCenter™ facility today!
Moving your Web or hosting environment from your in-house environment or an outsourced datacenter to a managed facility does not have to be a stressful, risky, or costly initiative. Qwest Migration Services make relocating your complex infrastructure to a state-of-the-art Qwest CyberCenter virtually painless by customizing a solution to meet your individual requirements. Through our proven processes and experience, Qwest Migration Services can offer your business a selection of cost-effective and industry-competitive services to achieve your migration goals with near-continuous uptime, low impact on your system and, most important-peace of mind.

Full Service Solution
Qwest Migration Services offer your business a flexible migration program that includes System/Network Architecture Assessment, Migration Project Management, Temporary Environment Services-including short-term leasing services and short-term use of facilities-and Infrastructure Relocation Services . Qwest will design a complete migration solution with the most effective combination of these services, no matter how complex or geographically diverse your Internet site infrastructure may be.

For more information on this or other Qwest services, call 1 800 RIDE QWEST (1-800-743-3793).

Availability
Qwest Migration Services consist of System/Network Architecture Assessment, Migration Project Management, Temporary Environment Services and Infrastructure Relocation Services and are offered in conjunction with Qwest Hosting Services. Infrastructure Relocation Services are available for domestic CyberCenter™ facility migrations only. For Dedicated Hosting Services in the CO or WA CyberCenter facility, Qwest Internet services are provided in conjunction with a separate, required Global Service Provider (GSP) that provides connectivity to the global Internet.

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▸ Qwest CyberCenters

▸ Features & Benefits

▸ CyberCenter Locations

▸ Multimedia Overview

▸ Virtual Tour

▸ Qwest Migration Services

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Infrastructure Relocation Services

Minimize Your Risk
You have invested heavily in your Web infrastructure and Qwest is committed to protecting this investment. Qwest will manage your entire infrastructure move from any U.S. location to one or more state-of-the-art Qwest CyberCenter™ facilities. The Qwest team will engage and manage an industry-leading systems vendor, such as Sun®, IBM® or Hewlett-Packard®, to perform relocation services. Plus, our relocation specialists are experienced in transporting high-tech equipment and can help ensure safe arrival of your equipment.

Dedicated Migration Project Manager
To provide additional peace of mind during your transition to Qwest Hosting, your migration project will be assigned a dedicated project manager. The Qwest Migration Services project manager will be your main point of contact and will direct all activities associated with the move.

Each project manager will be responsible for engaging and managing a team of the appropriate technical subcontractors and movers for each migration. At the point of origin, the system experts will perform operational check tests and complete a pre-move itemized inventory of equipment conditions. They will then uninstall and pack the equipment. Once those steps are complete, the moving specialists will load the truck and transport the equipment to its new destination in a Qwest CyberCenter facility.

Welcome to the Qwest CyberCenter Facility
Upon reaching the designated technologically advanced CyberCenter facility, the team will unload the truck and unpack and re-install the equipment. Operational check tests are again performed, and the equipment is verified against the itemized pre-move inventory. Upon complete and successful installation, the Migration Services team turns over the newly installed system to Qwest Hosting Operations for hosting services initiation activities.

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COMPANY INFORMATION   NEWS ROOM   INVESTOR INFORMATION   PUBLIC POLICY

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▶ Qwest CyberCenters

▶ Features & Benefits

▶ CyberCenter Locations

▶ Multimedia Overview

▶ Virtual Tour

▶ Qwest Migration Services

Qwest® Migration Services

Temporary Environment Services

Minimize Your Downtime

Your Web site is an important part of your business, and downtime can be costly and inconvenient.

Qwest is committed to making your migration to a Qwest CyberCenter™ facility a painless one. Qwest will assign a Migration Services project manager who will work with you to coordinate your entire move and provide leasing equipment to ensure your Web site has maximum uptime. Equipment leasing and temporary environments are available to you for up to three months. If you have a high uptime requirement, Temporary Environment Services, which include short-term equipment leasing service and short-term use of facilities options, can provide a temporary environment to facilitate near-continuous uptime during your relocation.

Full Migration Solution

Qwest offers a full migration solution, from providing a temporary environment for your hosting infrastructure to providing relocation specialists who are experienced in transporting high-tech equipment and will ensure safe arrival of your equipment.

Qwest will manage the installation of all temporary hardware and connectivity in the racks in the temporary facility. As a part of its Migration Services solution, Qwest will:

- Obtain temporary hardware, and receive and inventory all components
- Install hardware in the temporary facility (Qwest will retain packing gear for return at termination of the lease)
- Install network connectivity
- Apply power
- Perform power-up and network tests to ensure hardware is live and available
- Provide you with documentation describing the temporary configuration details
- Provide access to the configuration details for your designated staff so they can install software and data, and perform other tasks as necessary

Once your hardware is assembled and tested in the temporary facility, you will receive complete architecture and racking diagrams of your temporary environment. Another successful move into a Qwest CyberCenter facility has begun.

QWEST INTERACTIVE

Qwest

Mission

Qwest Interactive is dedicated to expanding the reach and the capabilities of businesses across the world, establishing powerful connections with the people, systems and processes that drive their success.

Combining industry knowledge, advanced strategy, user-centric design, digital technologies, and one of the most advanced networks on the globe, Qwest Interactive empowers its clients to achieve fundamental business goals and invent new ways to prosper in a changing world.

Capabilities

Knowing Your Business Is Our Business -- Since 1991, Qwest Interactive has delivered over 1,500 strategic, creative and technology solutions to companies in a variety of industries. The foundation for our work always emerges from our client's business. We begin with your goals. Your operations. The people you want to reach. Your vision for the future. This empowers our expertise to create solutions that support, improve and transform your business from the inside out. Our services include:

Strategic Consulting -- We deliver a mix of industry and technical expertise that helps you generate business value through Business Planning, Competitive Analysis & Research, Collaboration Workshops for Evolving Corporate Vision, and Project Assessment And Articulation.

Interactive Design & Branding -- We create user experiences that strengthen our clients' relationships with their customers, and keep their brands innovative. We achieve this with unique, easy-to-use interfaces... smart content strategies...compelling brands...and award-winning visual designs.

Application Development -- Our application development is a collaborative endeavor that brings our clients into the heart of the design process by providing as-you-go prototypes. We build applications that conform to your platform standards, integrate well with your existing applications, fit well with your core competencies, and provide for your long term requirements

Systems Integration -- We go beyond traditional systems integration. We built 80% of the world's bandwidth, and provided the infrastructure for Internet2. Our deep understanding of networked systems and technologies gives you superb security, networking, optimization, application integration.

Resident Consulting -- Our Residency Consulting Services provide first-rate consultants in Web and related technologies, with comprehensive expertise on NT and Unix platforms. Part of Qwest's best total solution offering, these first-rate consultants work with you on your premises for an extended-term.

Complex Hosting -- We support the widest variety of hardware and software platforms. If and when your hosting support needs exceed the scope of standard services, our superb support program meets your needs with an extensive array of customizable services that provide incomparable flexibility.

QWEST INTERACTIVE

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Clients

Collaboration. Inspiration. Dedication. Qwest Interactive is what synergistic partnership is all about. We make a bona fide commitment to our clients to focus on and stand accountable for their business outcomes. Our performance is based on our adherence to three fundamentals: Collaboration. Inspiration. Dedication. This is exemplified in the quality of our work, and in the long-term relationships we enjoy with so many clients.

Alliances
Cisco Systems
Compaq
Hewlett Packard
IBM
IPlanet
Lucent
Microsoft
Netscape
Nortel
Oracle
Peoplesoft
Siebel Systems
Sun Microsystems
Sybase
Vignette

People and Places
Qwest Interactive employs 400 people in 12 locations nationwide.
Atlanta
Chicago
Cleveland
Dallas
Denver
Philadelphia
Pittsburgh
New York
Reston
San Francisco
Seattle
Tampa

Revenues
Revenue as of June 2000 = $50 million

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If the parts aren't designed to work together, things might not work at all.

Relying on a bunch of suppliers to implement your e-business strategies can lead to a bunch of excuses. Lots of finger pointing with no one accepting responsibility. If you relied on Qwest Interactive, however, that would never happen. We have over 450 consultants, digital strategists, software engineers and network/hosting specialists ready to create, manage and host your applications. And we take care of everything: from creating your business applications, to hosting them at our CyberCenters,℠ which are integrated into our OC192 fiber-optic broadband network. The most advanced network in the world. That's true integration.

The end result is that you can get on with taking care of business, while we take care of everything else. That's total accountability. For more on the Qwest Interactive unique approach to e-business, visit **www.qwestinteractive.com** or call your regional representative at **1 800 RIDE QWEST**.

ride the light

Qwest

strategic consulting ï interactive design & branding ï application development
systems integration ï resident consulting ï complex hosting